Cigna Healthcare Medicare Supplement Insurance
Cigna Health and Life Insurance Company

# Application Booklet for Oregon

This packet contains all required forms for application submission. Please complete each form according to the instructions on each page.

- Application
- > Electronic funds transfer agreement(s)
- HIPAA notices
- Replacement notice(s)
- Anti-Discrimination disclosure

Note: All Applications outside of OE/GI require a Phone Verification (PV) — Reduce delays and make the PV call at the point-of-sale. **Call our PV Hotline at 866.825.4822 from 7 a.m. to 7 p.m. Central Time**.

All Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company (domicile in CT), Cigna National Health Insurance Company, (domicile in OH), Cigna Insurance Company, American Retirement Life Insurance Company, Loyal American Life Insurance Company, Medico Containment Life Insurance Company, and Provident American Life & Health Insurance Company. The Cigna Healthcare names, logos, and marks are owned by Cigna Intellectual Property, Inc.

### APPLICATION for MEDICARE SUPPLEMENT INSURANCE

Cigna Health and Life Insurance Company



PO Box 5725, Scranton, PA 18505-5725 • Customer Service: 866-459-4272 • www.Cigna.com Phone Verification (PV) Hotline 866-825-4822 • FaxApp Submission 877-704-8186

If you complete	☐ New business ☐ Reinstatement this application with another Applicant, t you provided on this application.			cation case #(s) g to the other Appl	licant v	/iewii	ng the prote	ected h	— ealth
If only one Appl	icant, complete Applicant A questions.								
A. Persona	al information								
APPLICANT A									
Name (First MI La	rst)		Age	Date of birth (MN	1/DD/Y	YYY)		n <b>der</b> Fen	nale
Resident address	s (Street, City, State ZIP)					Pho (	ne )		
Mailing address	(if different from resident address)				Socia	l Sec	urity no. (X)	(X-XX-X	XXX)
Email address (o)	ptional) By providing your email address, you o	agree to receiv	re marke	eting content electroni	ically.				
APPLICANT B									
Name (First MI La	nst)		Age	Date of birth (MN	1/DD/Y	YYY)		nder Fen	nale
Resident address	s (Street, City, State ZIP) – OR check box 🗖	if same as A	pplica	nt A		Pho (	ne )		
Mailing address	(if different from resident address)				Socia	l Sec	urity no. (X)	(X-XX-X)	XXX)
Email address (o)	ptional) By providing your email address, you o	agree to receiv	e marke	eting content electroni	ically.				
1. a. Do you live b. If YES, do the	nt (see Outline of Coverage for details) with someone 18 years or older (0% "Ho ey have a Medicare Supplement policy wit e of Cigna Health and Life Insurance Comp	th Cigna Hea	lth and	Life Insurance Comp	pany		APPLICANT A YES NO	APPLIC YES	CANT B NO
2. If you answere	ed YES to 1b, please provide member inf	ormation if	other t	han Applicant A or	Applic	ant B			
Name (First )	MI Last)				Socia	al Sec	urity no. (X)	(X-XX-X.	XXX)
B. Please	provide your Medicare infor	mation (	as sho	own on your Mea	licare	cara	<i>)</i> )		
APPLICANT A  Medicare numbe	er		LICANT B	number					
	coverage starts (MM/DD/YYYY)			art A) coverage star					
·	overage starts (MM/DD/YYYY)			art B) coverage star					-

Medicare Part A is hospital insurance. Medicare Part B is medical insurance. You must have both Medicare Parts A and B on your requested Medicare Supplement effective date for coverage to be issued.

	C. Select a plan and effective date				
<i>F</i> (	APPLICANT <b>A</b> Check plan selected: $\square$ Plan A $\square$ Plan F* $\square$ Plan High-Deductible F* $\square$ Plan A Plan F* $\square$ Plan High-Deductible F* $\square$ Plan Requested Medicare Supplement effective date ( $MM/DD/YYYY$ ) APPLICANT <b>A</b> $\square$ APPLICANT (if no effective date is requested, we will assign the 1st day of the month following the date of this application)  *Plan F and Plan High-Deductible F are only available if you are first Medicare-eligible before 2020.	an G	_	☐ Plan N	
	D. Are you eligible for Guaranteed Acceptance (Open Enrollment or Gua	arant	eed	lssue)	)?
ç	If you lost or are losing other health insurance coverage and received a notice from your prior insurer say guaranteed acceptance of a Medicare Supplement insurance policy or that you had certain rights to buy some guaranteed acceptance in one or more of our Medicare Supplement plans. Please include a copy of the insurer with your application.	such a p	oolicy,	you ma	ay b
F	PLEASE ANSWER ALL QUESTIONS (mark YES or NO below with an "X").	APPLIC YES	ANT A	APPLIC YES	
	Have you received a copy of the <b>Guide to Health Insurance for People with Medicare</b> and the <b>Outline</b> of Coverage?				
	To the best of your knowledge:  1. a. Did you turn age 65 in the last six (6) months?  b. Did you enroll in Medicare Part B in the last six (6) months?  If YES, what is the effective date? (MM/DD/YYYY) A B B				
2	2. Are you covered for medical assistance through the state Medicaid program? (Note to Applicant: if you are participating in a "Spend-Down Program" and have not met your "Share of Cost", please answer NO to this question.)				
	If YES,  a. will Medicaid pay your premiums for this Medicare Supplement policy?b. do you receive any benefits from Medicaid other than payments toward your Medicare				
	Part B premium?				
3	<ol> <li>Have you had coverage from any Medicare plan other than original Medicare within the past</li> <li>63 days (for example, a Medicare Advantage plan or a Medicare HMO or PPO)?</li> <li>If YES,</li> </ol>				
	a. fill in your START and END dates below (if you are still covered under this plan, leave the END date blank).  A START END  B START END  b. if you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare Supplement policy?  c. was this your first time in this type of Medicare plan?  d. did you drop a Medicare Supplement policy to enroll in the Medicare plan?				
2	4. a. Do you have another Medicare Supplement policy in force?				
	c. If so, do you intend to replace your current Medicare Supplement policy with this policy?  If existing Medicare Supplement coverage is not to be replaced, this policy cannot be issued.				

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5. Have you had coverage under any other health insurance within the past 63 days (for example,

A \_\_\_\_\_

A START \_\_\_\_\_ END \_\_\_\_ B START \_\_\_\_ END \_\_\_\_

a. If so, with what company and what kind of policy?

policy, leave the END date blank.)

an employer, union, or individual plan)? .....

b. What are your dates of coverage under the other policy? (If you are still covered under the other



### Complete medical questions (Statement of Health)

### IF YOU ARE ELIGIBLE FOR GUARANTEED ACCEPTANCE BASED ON YOUR ANSWERS IN SECTION(S) B & D, DO NOT ANSWER THE QUESTIONS IN THIS SECTION.

It is important that you provide truthful and accurate answers to the questions in this section as your answers form the basis of our determination of your eligibility for this coverage. Failure to provide complete and accurate information, if it is determined to be material to our assessment, may result in future denial of benefits and/or rescission of this coverage.

PAI	RT A. MEDICAL QUESTIONS – If the answer to any question in Part A is YES, you are not eligible for coverage.	APPLI	CANT A	APPLICAN	NT B
1.	Are you confined, scheduled for admission, or in the last two (2) years have you been confined to a nursing facility or assisted living facility?	YES		YES N	
2.	Do you receive home health care services; or in the last two (2) years, have you received home health care services for more than three (3) separate periods of care?				
3.	Do you have a terminal illness; are you in the hospital, pending hospital admission, or have you been hospitalized more than two (2) times in the last two (2) years?				
4.	Do you receive assistance bathing, transferring, toileting, eating, dressing, or are you bedridden; have you been advised by a medical professional to use the assistance of a wheelchair, walker, or motorized mobility aid?				
5.	Do you have now or in the last two (2) years have you been treated for (including surgery) or advised by a medical professional to have treatment or surgery for any of the following:				
6.	Do you have now or at any time have you been treated for or advised by a medical professional to have treatment for amputation caused by disease or organ transplant (other than corneas)?				
7.	Have medical tests, treatment, therapy, or surgery been advised but not performed or is any surgery anticipated? (This excludes mammograms, pap tests, colonoscopies, or PSA tests which were advised for routine screening purposes only.)				
8.	Have you ever been diagnosed with or received medical advice or treatment from a physician or an appropriately-licensed clinical professional acting within his/her scope for Acquired Immune Deficiency Syndrome (AIDS), AIDS Related Complex (ARC), or Human Immunodeficiency Virus (HIV) infection?				

### E.

### Complete medical questions (cont'd.)

### F.

### Important statements for Applicant to read

- · You do not need more than one Medicare Supplement policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare Supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- If you are eligible for and have enrolled in a Medicare Supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare Supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare Supplement policy under these circumstances and later lose your employer or union-based group health plan, your suspended Medicare Supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare Supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare Supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-income Medicare Beneficiary (SLMB).

As an alternative to court action, any matter in dispute between me and the Company may be subject to binding arbitration governed by the provisions of the Commercial Arbitration Rules of the American Health Lawyers Association. Any decision reached by arbitration shall be binding upon both myself and the Company and may be entered as a judgment in any court of proper jurisdiction. By signing this application, I acknowledge that I am giving up the right to a trial in court, both with and without a jury.

I hereby apply to Cigna Health and Life Insurance Company for coverage to be issued based upon the truth and completeness of the answers to the above questions, and understand and agree that: (1) no agent has the authority to waive the answer to any questions on the application; (2) no insurance will be effective until (a) a policy has been issued by the Company and (b) the initial premium has been paid; and (3) I have received the Outline of Medicare Supplement Coverage for the policy applied for and the required *Guide to Health Insurance for People with Medicare*.

**CAUTION:** Please review your answers to the questions on the application. It is important to the issuance of this policy that all questions are answered correctly and truthfully.

WARNING: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to civil or criminal penalties if intentional and material to the risk.

A recorded telephone interview may be used as pa	art of the underwriting on your application for insurance.
Applicant A Telephone number ()	Best time to call
Applicant B Telephone number ()	Best time to call
for that loss is incurred more than six (6) months a of application, you had a Continuous Period of Crage, while in force, lasted for at least six (6) months Coverage, the Pre-Existing Conditions limitation we replacing another Medicare Supplement policy, creating another Medicare Supplement policy, creating conditions are supplement policy, creating another Medicare Supplement policy, creating conditions are supplement policy.	applied for will not cover loss due to Pre-Existing Condition(s) unless the expense fter the effective date of coverage. This provision does not apply if, as of the date editable Coverage which did not expire more than 63 days ago and such cover s. If, as of the date of application, you had less than six (6) months prior Creditable will be reduced by the aggregate amount of Creditable Coverage. If this policy is edit will be given for any portion of the waiting period that has been satisfied. This is dare issued this policy under Guaranteed Issue status.
APPLICANT A Signature	Date
Applicant B Signature	Date

G. Det	ermine your rate class				
	erred If you're eligible for Open E dard If you answered YES to sect re class is subject to underwriting	•	answered NO to sec	tion E, question 10.	
H. Cho	oose your method of pa	yment			
Bank dra	ect one of the following): Ift (complete the Electronic Funds T Il (enclose check payable to <b>Cigna</b> Group name	Health and Llife Insurance C		<i>d cash)</i> Group number	
Mode:	☐ Monthly (bank draft or list bill		☐ Semi-a	•	Annually
If you answ	ee rate chart in Outline of Coverage ered YES to Section A, question 1a ered YES to Section A, questions 1a	and NO to 1b, multiply premi			
Bank dra	ect one of the following): Ift (complete the Electronic Funds T II (enclose check payable to <b>Cigna</b> Group name	Health and Life Insurance Co	• •	d cash) Group number	
Mode:	☐ Monthly (bank draft or list bill	only) Quarterly	☐ Semi-a	nnually	Annually
If you answ If you answ	er rate chart in Outline of Coverage, ered YES to Section A, question 1a ered YES to Section A, questions 1a ent use only	and NO to 1b, multiply premi			
Please answ	er all questions:				
1. I certify a. Applic c. Outlin	that I have provided the Applican cation packet (phone sales only) e of Medicare Supplement Covera	b. <i>Guide to Health Insura</i> ge d. Other	nce for People with I		
	certify that I have delivered the do	cuments to the Applicant(s) <i>(c</i> n $\square$ Mail $\square$ Email $\square$			
2. Do you APPLICAN	have knowledge or reason to beli r <b>A</b> : □YES □ NO <b>A</b> PPLICAN	eve the replacement of existing B: YES NO			
_	ve name of company, reason, and				
	se provide additional information			tach a separate sheet i	f needed).
	I have interviewed the Applica			ne application, and I	have truly and
	ecorded on the application the inf		he Applicant(s).		
	e of licensed Agent	Signature of licensed Agent		Writing number	Percentage
Printed nam	e of 2 <sup>nd</sup> licensed Agent	Signature of 2 <sup>nd</sup> licensed Ager	nt	Writing number	Percentage

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### PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA HEALTH AND LIFE INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – onl	ly one form is need	led for Joint Account	☐ Applicant A only	□ Арр	LICANT B only
Proposed Insured Name	e				Policy Number (if available)
Financial Institution Na	ame and Telephon	e Number			
9-digit Routing Number	er Acco	ount Number	1	Requested	l Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Sen	ni-annually	y 🔲 Annually
Type of Account:	☐ Personal Che	ecking Account 🗆	l Personal Savings Ac	count	☐ Corporate/Business Checking
Name of Employer Gro	up				
Purpose for submitting	this Authorization	n (check appropriate bo	x(es)):		
☐ New authoriza			☐ Change in check	ing/saving	gs account
☐ Change in fina	ancial institution		☐ Change in existing	ng coverag	ge
E. dedication					0101
For checking acc Refer to the section	ions on	PAY TO THE ORDER OF			\$
the sample chec			The Account r	number	Dollars
For savings according Please verify with the account and number of your sections.	h your bank routing	The Routing number is digits between the II. I symbols.	left of account ignore check i	umber is t number, number.	The Check number should match the upper right corner.

APPLICANT A OR APPLICANT B INFORMATION FOR FINANCIAL **INSTITUTIONS**: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Health and Life Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Health and Life Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Health and Life Insurance Company mistakenly deposits funds into my account, I authorize Cigna Health and Life Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if

APPLICANT A OR APPLICANT B INFORMATION FOR CIGNA HEALTH AND LIFE INSURANCE COMPANY: It is understood that the initial draft will occur when the policy is issued. All subsequent drafts will be drawn on or about the requested date each month. The presentation of such drafts to the above Financial Institution shall constitute notice of premiums being due upon the contract and association fees (if applicable), and no other notice of premiums or association fees (if applicable) due will be given. No premium or association fee (if applicable) shall be deemed to have been paid unless and until actual payment of the draft drawn for such premium or association fee (if applicable) payment has been received by Cigna Health and Life Insurance Company. The cancelled draft will constitute receipt of premium or association fee (if applicable) payment. The privilege of paying premiums and association fees (if applicable) under this Plan may be revoked by Cigna Health and Life Insurance Company if any draft is not paid upon presentation. The payment of premiums and association fees (if applicable) under this Plan

it were a check signed personally by me. I further agree such draft is dishonored, whether intentionally or insyou shall be under no liability whatsoever even the dishonor results in the forfeiture of insurance.	advertently, Depositor if other than	, Depositor if other than Contract Owner, or by Cigna Health an		
Name of Payor (if other than Insured)	Payor's Address			
Print name of Depositor (as it appears on account)	Signature of Depositor	Date		
CHLIC-EFT-MULTI	RETURN TO COMPANY	01/20		

### PRE-AUTHORIZATION AGREEMENT FOR ELECTRONIC FUNDS TRANSFER

CIGNA HEALTH AND LIFE INSURANCE COMPANY • PO BOX 5725, SCRANTON, PA 18505-5725

☐ Joint Account – onl	ly one form is need	led for Joint Account	☐ Applicant A only	□ Арр	LICANT B only
Proposed Insured Name	e				Policy Number (if available)
Financial Institution Na	ame and Telephon	e Number			
9-digit Routing Number	er Acco	ount Number	1	Requested	l Withdrawal Date (1st - 28th)
Withdraw Payment:	☐ Monthly	☐ Quarterly	□ Sen	ni-annually	y 🔲 Annually
Type of Account:	☐ Personal Che	ecking Account 🔻 🗆	l Personal Savings Ac	count	☐ Corporate/Business Checking
Name of Employer Gro	up				
Purpose for submitting	this Authorization	n (check appropriate bo	x(es)):		
☐ New authoriza			☐ Change in check	ing/saving	gs account
☐ Change in fina	ancial institution		☐ Change in existing	ng coverag	ge
E. dedication					0101
For checking acc Refer to the section	ions on	PAY TO THE ORDER OF			\$
the sample chec			The Account r	number	Dollars
For savings according Please verify with the account and number of your sections.	h your bank routing	The Routing number is digits between the II. I symbols.	left of account ignore check i	umber is t number, number.	The Check number should match the upper right corner.

APPLICANT A OR APPLICANT B INFORMATION FOR FINANCIAL **INSTITUTIONS**: As a convenience to me, I hereby request and authorize you to pay and charge to my account, drafts drawn on my account by and payable to Cigna Health and Life Insurance Company provided there are sufficient funds in said account to pay the same on presentation. Such drafts will bear my printed name. I also authorize Cigna Health and Life Insurance Company and any financial institution it uses to initiate credit entries to my account or to provide refund of premium or association fees (if applicable). I authorize you to accept and to credit these entries to my account. In the event Cigna Health and Life Insurance Company mistakenly deposits funds into my account, I authorize Cigna Health and Life Insurance to debit my account for an amount not to exceed the original amount of credit. This authorization shall remain in effect until revoked by me in writing, and until you actually receive such notice. I agree that you shall be fully protected in honoring any such draft. I agree that your rights in respect to any such draft shall be the same as if

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it were a check signed personally by me. I further agree such draft is dishonored, whether intentionally or insyou shall be under no liability whatsoever even the dishonor results in the forfeiture of insurance.	advertently, Depositor if other than	, Depositor if other than Contract Owner, or by Cigna Health an		
Name of Payor (if other than Insured)	Payor's Address			
Print name of Depositor (as it appears on account)	Signature of Depositor	Date		
CHLIC-EFT-MULTI	RETURN TO COMPANY	01/20		

# AUTHORIZATION FORM FOR DISCLOSURE OF AN APPLICANT'S PROTECTED HEALTH INFORMATION

I hereby authorize the disclosure of protected health information about me as described below.

- The Company, as used in this authorization, shall mean American Retirement Life Insurance Company, Loyal American Life Insurance Company®, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates as described below.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information.
- 3. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- 4. This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually-transmitted diseases unless otherwise restricted by state law.
- 5. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Company in reliance on this authorization, by sending a written revocation to the Company's Privacy Office at PO Box 5700, Scranton, PA 18505-5700.
- 6. I understand that the information which will be provided under this authorization is necessary for the Company to determine my eligibility for coverage under the policy and that the Company will condition its approval and issuance of the policy on my providing this authorization, and my application may be denied if I refuse to provide this authorization.
- 7. I understand that if the person or entity that receives my protected health information is not a health care provider or health plan covered by the federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 8. I understand that a photocopy, facsimile copy, or other electronic copy of this authorization shall be considered as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this authorization upon request. This authorization will expire twenty-four (24) months from the date it is signed.

9. If you are the representative of an Applicant, describe th	e scope of your authority to act on the Applicant's bel	half:
Applicant's Name	Name of Applicant's Personal Representative	e, if applicable
	_	
Applicant's Social Security Number	Relationship of Personal Representative to	the Applicant
Signature of Applicant	Signature of Personal Representative	Date
Date	_	

A signed copy of this form will be provided with the policy if issued and any other time upon request.

**Date** 

Signature of Company's Agent

# AUTHORIZATION FORM FOR DISCLOSURE OF AN APPLICANT'S PROTECTED HEALTH INFORMATION

I hereby authorize the disclosure of protected health information about me as described below.

- 1. The Company, as used in this authorization, shall mean American Retirement Life Insurance Company, Loyal American Life Insurance Company, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates as described below.
- 2. I authorize any licensed physician, medical practitioner, hospital, clinic, Pharmacy Benefit Manager, or other medical or medically-related facility, the U. S. Veterans Administration and Selective Service System, insurance company, or any other organization, institution, or person that has any records or information available as to the diagnosis, treatment, and prognosis with respect to any physical or mental condition and/or treatment relating to me or my family to disclose to the Company's underwriting, new business, claims, sales agents, and premium accounting representatives any such records or information.
- 3. The protected health information described above will be disclosed to the Company to determine my or my family's eligibility to obtain coverage under the policy for which I/we have applied, and to determine the rates and terms which apply to the policy.
- 4. This medical or health information includes information on the diagnosis and treatment of mental illness, alcohol, and drug use. This also includes information on the diagnosis, treatment, and testing results related to HIV, AIDS, and sexually-transmitted diseases unless otherwise restricted by state law.
- 5. I understand that I may revoke this authorization in writing at any time, except to the extent that action has been taken by the Company in reliance on this authorization, by sending a written revocation to the Company's Privacy Office at PO Box 5700, Scranton, PA 18505-5700.
- 6. I understand that the information which will be provided under this authorization is necessary for the Company to determine my eligibility for coverage under the policy and that the Company will condition its approval and issuance of the policy on my providing this authorization, and my application may be denied if I refuse to provide this authorization.
- 7. I understand that if the person or entity that receives my protected health information is not a health care provider or health plan covered by the federal privacy regulations, the information may be re-disclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
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If you are the representative of an Applicant, describe the scope of your authority to act on the Applicant's behalf:

Applicant's Name	Name of Applicant's Personal Representative, if applicable
Applicant's Social Security Number	Relationship of Personal Representative to the Applicant
Signature of Applicant	Signature of Personal Representative Date
Date	
Date	

A signed copy of this form will be provided with the policy if issued and any other time upon request.

**Date** 

Signature of Company's Agent

# AUTHORIZATION FORM FOR DISCLOSURE OF A CONSUMER'S PROTECTED HEALTH INFORMATION FOR MARKETING PURPOSES ("Authorization")

- 1. I hereby authorize the use and disclosure of all my health information, including but not limited to my personal and medical information contained in the Company's records ("Protected Health Information") to American Retirement Life Insurance Company, Loyal American Life Insurance Company®, Cigna Health and Life Insurance Company, Cigna National Health Insurance Company, Cigna Insurance Company, Medco Containment Life Insurance Company and their affiliates ("Company") as described below.
- 2. I authorize the Company to use the Protected Health Information contained in the Company's records, including its underwriting and claim records, to help determine whether I might be interested in or can benefit from other non-health-related insurance products offered by the Company.
- 3. I understand that the Company will disclose the Protected Health Information to its underwriting staff, new business staff, sales agents, or marketing management for the purpose of marketing non-health-related products to me.
- 4. I understand that I may revoke this Authorization at any time, except to the extent that action has been taken by the Company in reliance on this Authorization, by sending a written revocation to the Company's Privacy Steward at PO Box 5700, Scranton, PA 18505-5700.
- 5. I understand that the Protected Health Information which the Company will use and disclose under this Authorization is not necessary for the Company to determine my eligibility for coverage under the policy and that the Company will not condition its approval and issuance of the policy on my providing this Authorization.
- 6. I understand that if the person or entity that receives my Protected Health Information is not a health care provider or health plan covered by the federal privacy regulations, the information may be redisclosed by such person or entity and will likely no longer be protected by the federal privacy regulations.
- 7. I understand that a photocopy, facsimile copy, or other electronic copy of this Authorization is as effective and valid as the original. I also understand that I or my personal representative am entitled to receive a copy of this Authorization. This Authorization will remain in effect for two (2) years from the day my policy(ies) is terminated or the day I revoke my permission.
- 8. By providing my telephone number(s) on the attached application for insurance, I consent to receive calls, texts, or autodialed or prerecorded telemarketing messages from Cigna and its affiliates.

Applicant A Name	Name of APPLICANT A Personal Representative, if applicable		
APPLICANT A Social Security Number	Relationship of Personal Representative to APPLICANT A		
APPLICANT A Signature	Signature of Personal Representative	Date	
Date			
Applicant B Name	Name of Applicant B Personal Representativ	e, if applicable	
Applicant B Social Security Number	Relationship of Personal Representative to	APPLICANT B	
Applicant B Signature	Signature of Personal Representative	Date	
Date			
Signature of Company's Agent Date			

A signed copy of this form will be provided to you.

MKT-TCPA-MULTI-CS.2 03/24

**Instructions to Agent**: This form is provided for the purpose of compliance with regulations regarding the replacement of Medicare Supplement insurance. When the replacement question on the application is answered "Yes," this form must be dated, signed by the Applicant and by the Agent, and submitted to the Cigna Health and Life Insurance Company (CHLIC) with the application.

A copy of this form must also be left with the Applicant.

# NOTICE TO APPLICANT REGARDING REPLACEMENT OF MEDICARE SUPPLEMENT INSURANCE OR MEDICARE ADVANTAGE

CIGNA HEALTH AND LIFE INSURANCE COMPANY PO Box 5725, Scranton, PA 18505 • 866-459-4272

### SAVE THIS NOTICE! IT MAY BE IMPORTANT TO YOU IN THE FUTURE.

According to your application, you intend to terminate existing Medicare Supplement or Medicare Advantage insurance and replace it with a policy to be issued by Cigna Health and Life Insurance Company. Your new policy will provide thirty (30) days within which you may decide without cost whether you desire to keep the policy.

You should review this new coverage carefully. Compare it with all accident and sickness coverage you now have. If, after due consideration, you find that the purchase of this Medicare Supplement coverage is a wise decision, you should terminate your present Medicare Supplement or Medicare Advantage coverage. You should evaluate the need for other accident and sickness coverage you have that may duplicate this policy.

### STATEMENT TO APPLICANT BY ISSUER, AGENT, OR BROKER

APPLICANT A

I have reviewed your current medical or health insurance coverage. To the best of my knowledge, this Medicare Supplement policy will not duplicate your existing Medicare Supplement or, if applicable, Medicare Advantage coverage because you intend to terminate your existing Medicare Supplement coverage or leave your Medicare Advantage plan. The replacement coverage is being purchased for the following reason (check one):

APPLICANT B

□ additional benefits	□ additional benefits	
$\square$ no change in benefits, but lower premiums	no change in benefits, but lower premiums	
☐ fewer benefits and lower premiums	☐ fewer benefits and lower premiums	
☐ my plan has outpatient prescription drug coverage and I am enrolling in Part D	<ul> <li>my plan has outpatient prescription drug coverage and I am enrolling in Part D</li> </ul>	
☐ disenrollment from a Medicare Advantage plan; please explain reason for disenrollment	<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>	
other (please specify)	other (please specify)	
all questions on the application concerning your medical and health history. Failure to include all material medical informatic on an application may provide a basis for the Company to deny any future claims and to refund your premiums as though you policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certa that all information has been properly recorded.		
	ESENT POLICY UNTIL YOU HAVE ND ARE SURE YOU WANT TO KEEP IT.	
Agent/Broker printed name and signature	Date	
Applicant A signature	Date	
Applicant B signature	Date	

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APPLICANT B

☐ additional benefits	☐ additional benefits			
<ul> <li>no change in benefits, but lower premiums</li> <li>fewer benefits and lower premiums</li> <li>my plan has outpatient prescription drug coverage and I am enrolling in Part D</li> </ul>	<ul> <li>no change in benefits, but lower premiums</li> <li>fewer benefits and lower premiums</li> <li>my plan has outpatient prescription drug coverage and I am enrolling in Part D</li> </ul>			
			<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>	<ul> <li>disenrollment from a Medicare Advantage plan;</li> <li>please explain reason for disenrollment</li> </ul>
			☐ other (please specify)	Other (please specify)
all questions on the application concerning your medical and health history. Failure to include all material medical information on an application may provide a basis for the Company to deny any future claims and to refund your premiums as though your policy had never been in force. After the application has been completed and before you sign it, review it carefully to be certain that all information has been properly recorded.				
	ESENT POLICY UNTIL YOU HAVE ND ARE SURE YOU WANT TO KEEP IT.			
Agent/Broker printed name and signature	Date			
Applicant A signature	Date			
Applicant B signature	Date			

### **DISCRIMINATION IS AGAINST THE LAW**

### **Medicare Supplement coverage**

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card or call 1.866.459.4272 (TTY: Dial 711), and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna

Nondiscrimination Complaint Coordinator

PO Box 188016

Chattanooga, TN 37422

If you need assistance filing a written grievance, please call 1.866.459.4272 (TTY: Dial 711), or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.868.1019, 800.537.7697 (TDD) Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. ATTENTION: If you speak languages other than English, language assistance services, free of charge are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711). ATENCIÓN: Si usted habla un idioma que no sea inglés, tiene a su disposición servicios gratuitos de asistencia lingüística. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

### **Proficiency of Language Assistance Services**

**English** - ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.866.459.4272 (TTY: Dial 711).

**Spanish** - ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.866.459.4272 (los usuarios de TTY deben llamar al 711).

**Chinese** - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.866.459.4272 (聽障專線:請撥 711)。

**Vietnamese** – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.866.459.4272 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.866.459.4272 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** - PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.866.459.4272 (TTY: I-dial ang 711).

**Russian** – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.866.459.4272 (TTY: 711).

Arabic - برجاء الانتباه خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 711 (TTY: اتصل ب 711).

**French Creole** - ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.866.459.4272 (TTY: Rele 711).

**French** - ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.866.459.4272 (ATS: composez le numéro 711).

**Portuguese** - ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.866.459.4272 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1.866.459.4272 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.866.459.4272(TTY: 711)まで、お電話にてご連絡ください。

**Italian** - ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.866.459.4272 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.866.459.4272 an (TTY: Wählen Sie 711).

Persian (Farsi) - توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه میشود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در پشت کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 1.866.459.4272 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).