

Wellcare Medicare Advantage Plan Information

Thank you for your interest in applying for the Wellcare Medicare Advantage plan. Please take note and make sure to review the information.

Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15th to December 7th. This will give you a January 1st effective date for your new plan.

Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15th and December 7th. ***If they are signed prior to October 15th they will be returned to you with a new application.*** If they are received after December 7th, you will not be able to change plans until the next AEP for January of the following year.

Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to Wellcare.

You may fax, upload, email or mail your application in to CDA Insurance:

- Website: www.medicare-oregon.com
- Fax: 1.541.284.2994
- Secure File Upload: [Click here](#)
- Email: cs@cda-insurance.com
- Mail: CDA Insurance LLC
PO Box 26540
Eugene, Oregon 97402

If you should have any questions on the application, please call us at: 1.800.884.2343 or 1.541.434.9613.

Y0062_MULTIPLAN_CDA INSURANCE Oregon Pending



2025

Summary of Benefits

Oregon and Washington

Wellcare Low Premium Open (PPO)

H5439 | 019

Wellcare Premium Ultra Open (PPO)

H5439 | 011

We know how important it is to have a health plan you can count on.

This is a summary of drug and health services covered by Wellcare Low Premium Open (PPO) and Wellcare Premium Ultra Open (PPO) from January 1, 2025 to December 31, 2025.

This booklet will provide you with a summary of what we cover and the cost-sharing responsibilities. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at www.wellcare.com/healthnetor. To request a copy, please call 1-800-225-8017 (TTY 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Who can join?

To enroll in these plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Oregon Health Plan (Medicaid) or by another third party. To be eligible, you must also be a United States citizen or lawfully present in the United States.

We cover the services and items in this document and the Evidence of Coverage if they are medically necessary.

Our plans and service areas:

H5439019000 Wellcare Low Premium Open (PPO) includes these counties in:

- Oregon: Benton, Clackamas, Douglas, Jackson, Josephine, Lane, Linn, Marion, Multnomah, Polk, Washington, and Yamhill
- Washington: Clark

H5439011000 Wellcare Premium Ultra Open (PPO) includes these counties in Oregon: Benton, Clackamas, Douglas, Jackson, Josephine, Lane, Linn, Marion, Multnomah, Polk, Washington, and Yamhill.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Preferred Provider Organizations (PPOs) You'll enjoy the freedom and flexibility to access your health care where you want it and when you want it. You may seek care from any Medicare provider in the country who agrees to see you as a Medicare member, but you'll generally pay less when you use contracted providers in our network. Out-of-network providers may choose not to bill our plan and may ask you to pay for services up front. If this happens, you can fill out a claim form and submit it to us with a copy of the bill and any documentation you have about payments you have made. Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your

Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. PPO plans do not require a prior authorization or referral for out-of-network services.

Our plans also include prescription drug coverage and access to our large network of pharmacies. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies. Our plans use a formulary. Our drug plans are designed specifically for Medicare beneficiaries and include a comprehensive selection of affordable generic and brand name drugs.

Which doctors, hospitals and pharmacies can I use? Wellcare Low Premium Open (PPO) and Wellcare Premium Ultra Open (PPO) have a network of doctors, hospitals, pharmacies, and other providers. You may use doctors, hospitals and other providers that are not in our network, usually for a higher copay or coinsurance. You must generally use our network pharmacies for prescriptions covered under Part D drug benefit.

You can save money by using our preferred mail-order pharmacy and by using providers in the plan's network. You can see our plan's provider and pharmacy directory at www.2025wellcaredirectories.com. For plans with prescription drug coverage, our complete plan Formulary (list of Part D prescription drugs) is on our website at www.wellcare.com/healthnetOR.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). For more information, or to request information in an alternate format, please call us at 1-800-225-8017 (TTY users should call 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
<i>Note: Services with an asterisk (*) may require prior authorization. Services with a square (■) means a referral may be required.</i>		
Monthly plan premium (includes both medical and drugs)	\$38 You must continue to pay your Medicare Part B premium.	\$146 You must continue to pay your Medicare Part B premium.
Deductible	\$225 deductible for select Part B services.	\$175 deductible for select Part B services.
Maximum Out-of-Pocket Responsibility (does not include prescription drugs)	\$6,800 in-network annually \$10,000 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.	\$4,000 in-network annually \$6,200 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.
Inpatient Hospital coverage	In-Network For each admission, you pay: <ul style="list-style-type: none"> • \$475 copay per day for days 1 through 5 • \$0 copay per day for days 6 through 90 *	In-Network For each admission, you pay: <ul style="list-style-type: none"> • \$325 copay per day for days 1 through 7 • \$0 copay per day for days 8 through 90 *

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
	<p>Out-of-Network Days 1-90:</p> <ul style="list-style-type: none"> 40% coinsurance for each Medicare-covered hospital stay. 	<p>Out-of-Network Days 1-90:</p> <ul style="list-style-type: none"> 30% coinsurance for each Medicare-covered hospital stay.
<p>Outpatient Hospital coverage Outpatient hospital services</p>	<p>In-Network \$0 copay for Medicare-covered diagnostic colonoscopy. \$500 copay for all other outpatient services. *</p> <p>Out-of-Network 20% coinsurance for surgical and non-surgical services (includes Medicare-covered diagnostic colonoscopy)</p>	<p>In-Network \$0 copay for Medicare-covered diagnostic colonoscopy. \$275 copay for all other outpatient services. *</p> <p>Out-of-Network 30% coinsurance for surgical and non-surgical services (includes Medicare-covered diagnostic colonoscopy)</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Outpatient hospital observation services	<p>In-Network \$110 copay for outpatient observation services when you enter observation status through an emergency room. \$500 copay for outpatient observation services when you enter observation status through an outpatient facility.</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$140 copay for outpatient observation services when you enter observation status through an emergency room. \$275 copay for outpatient observation services when you enter observation status through an outpatient facility.</p> <p>Out-of-Network 30% coinsurance</p>
Ambulatory Surgical Center (ASC) services	<p>In-Network \$350 copay for each Medicare-covered visit to an ambulatory surgical center, including Medicare-covered diagnostic colonoscopy. *</p> <p>Out-of-Network 20% coinsurance</p> <p>This amount applies to each Medicare-covered visit to an ambulatory surgical center, including Medicare-covered diagnostic colonoscopy.</p>	<p>In-Network \$200 copay for each Medicare-covered visit to an ambulatory surgical center, including Medicare-covered diagnostic colonoscopy. *</p> <p>Out-of-Network 30% coinsurance</p> <p>This amount applies to each Medicare-covered visit to an ambulatory surgical center, including Medicare-covered diagnostic colonoscopy.</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Doctor Visits		
Primary Care Providers	In-Network \$0 copay Out-of-Network \$30 copay	In-Network \$0 copay Out-of-Network 30% coinsurance
Specialists	In-Network \$30 copay * Out-of-Network \$60 copay	In-Network \$25 copay * Out-of-Network 30% coinsurance
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu/influenza shots, Hepatitis B shots, Pneumococcal shots, COVID shots))	In-Network \$0 copay Out-of-Network \$0 copay	In-Network \$0 copay Out-of-Network \$0 copay
Emergency care	\$110 copay Copay is waived if you are admitted to a hospital within 24 hours.	\$140 copay Copay is waived if you are admitted to a hospital within 24 hours.

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Worldwide Emergency Coverage	<p>\$110 copay</p> <p>Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is <u>not</u> waived if admitted to the hospital for worldwide emergency services.</p>	<p>\$140 copay</p> <p>Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is <u>not</u> waived if admitted to the hospital for worldwide emergency services.</p>
Urgently needed services	<p>\$45 copay Copay is waived if you are admitted to a hospital within 24 hours.</p>	<p>\$60 copay Copay is waived if you are admitted to a hospital within 24 hours.</p>
Worldwide Urgent Care Coverage	<p>\$110 copay</p> <p>Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is <u>not</u> waived if admitted to the hospital for worldwide urgently needed services.</p>	<p>\$140 copay</p> <p>Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is <u>not</u> waived if admitted to the hospital for worldwide urgently needed services.</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Diagnostic Services/Labs/Imaging Lab services	<p>In-Network \$0 copay for all other labs. \$50 copay for genetic testing. *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$0 copay for all other labs. \$50 copay for genetic testing. *</p> <p>Out-of-Network 30% coinsurance</p>
Diagnostic Tests and Procedures	<p>In-Network \$0 copay for each Medicare-covered spirometry test and specified testing-related services. 20% coinsurance for all other Medicare-covered diagnostic procedures and tests. *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$0 copay for each Medicare-covered spirometry test and specified testing-related services. 20% coinsurance for all other Medicare-covered diagnostic procedures and tests. *</p> <p>Out-of-Network 30% coinsurance</p>
Outpatient X-rays	<p>In-Network \$50 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>
Diagnostic radiology services (e.g. MRI, CAT Scan)	<p>In-Network \$0 copay for a diagnostic mammogram. \$500 copay for all other diagnostic radiology services</p>	<p>In-Network \$0 copay for a diagnostic mammogram. \$275 copay for all other diagnostic radiology services</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
	received in an outpatient setting. \$250 copay for all other services received in all other locations. *	received in an outpatient setting. \$125 copay for all other services received in all other locations. *
	Out-of-Network 20% coinsurance	Out-of-Network 30% coinsurance
Therapeutic Radiology	In-Network 20% coinsurance *	In-Network 20% coinsurance *
	Out-of-Network 20% coinsurance	Out-of-Network 30% coinsurance
Hearing services Hearing Exam Medicare-Covered	In-Network \$30 copay *	In-Network \$25 copay *
	Out-of-Network \$60 copay	Out-of-Network 30% coinsurance
Routine hearing exam	In-Network \$0 copay *	In-Network \$0 copay *
	Out-of-Network 40% coinsurance	Out-of-Network 40% coinsurance
	1 exam(s) every year	1 exam(s) every year

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Hearing Aids		
Hearing Aid Fitting/Evaluation(s)	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>1 fitting(s) / evaluation(s) every year</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>1 fitting(s) / evaluation(s) every year</p>
Hearing aid allowance	Up to a \$500 allowance per ear every year for hearing aids.	Up to a \$750 allowance per ear every year for hearing aids.
All types	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>Limited to 2 hearing aid(s) every year</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>Limited to 2 hearing aid(s) every year</p>
Additional Hearing Information	<p>What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.</p>	<p>What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
<p>Dental services</p> <p>Comprehensive services Medicare-covered</p>	<p>In-Network \$30 copay for each Medicare-covered service. *</p> <p>Out-of-Network \$60 copay for each Medicare-covered service.</p>	<p>In-Network \$25 copay for each Medicare-covered service. *</p> <p>Out-of-Network 30% coinsurance for each Medicare-covered service.</p>
<p>Routine Diagnostic and Preventive Services</p> <p>Fluoride Treatment</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 50% coinsurance</p> <p>Cleanings 2 every year Dental x-rays 1 set(s) every date of service to 36 months depending on type of service Oral exams 2 every year</p> <p>In-Network \$0 copay *</p> <p>Out-of-Network 50% coinsurance</p> <p>1 every year</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 70% coinsurance</p> <p>Cleanings 2 every year Dental x-rays 1 set(s) every date of service to 36 months depending on type of service Oral exams 2 every year</p> <p>In-Network \$0 copay *</p> <p>Out-of-Network 70% coinsurance</p> <p>1 every year</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Other Diagnostic Dental services	<p>In-Network \$0 copay *</p> <p>Out-of-Network 50% coinsurance</p> <p>1 every date of service to 36 months depending on type of service</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 70% coinsurance</p> <p>1 every date of service to 36 months depending on type of service</p>
Other Preventive Dental services	<p>In-Network \$0 copay *</p> <p>Out-of-Network 50% coinsurance</p> <p>1 every date of service to 36 months depending on type of service</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 70% coinsurance</p> <p>1 every date of service to 36 months depending on type of service</p>
Routine Comprehensive services		
Restorative Services	<p>In-Network <u>Not</u> covered</p> <p>Out-of-Network <u>Not</u> covered</p>	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>
Endodontics/Periodontics	<p>In-Network <u>Not</u> covered</p> <p>Out-of-Network <u>Not</u> covered</p>	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
<p>Oral/Maxillofacial Surgery</p> <p>Adjunctive General Services</p>	<p>In-Network Not covered</p> <p>Out-of-Network Not covered</p> <p>In-Network \$0 copay *</p> <p>Out-of-Network 50% coinsurance</p> <p>For more information, limitations and exclusions, please see your Evidence of Coverage. Additional dental limitations and exclusions apply.</p>	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p> <p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p> <p>For more information, limitations and exclusions, please see your Evidence of Coverage. Additional dental limitations and exclusions apply.</p>
Additional Dental Information	<p>What you should know: This plan provides dental services with no annual maximum allowance.</p>	<p>What you should know: This plan includes coverage up to \$2,000 per plan year for all in-network and out-of-network covered routine comprehensive dental services.</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Vision Services Eye Exam Medicare Covered	In-Network \$0 copay (Medicare-covered diabetic retinopathy screening) \$30 copay (all other Medicare-covered eye exams) * Out-of-Network \$0 copay (Medicare-covered diabetic retinopathy screening) 20% coinsurance (all other Medicare-covered eye exams)	In-Network \$0 copay (Medicare-covered diabetic retinopathy screening) \$25 copay (all other Medicare-covered eye exams) * Out-of-Network \$0 copay (Medicare-covered diabetic retinopathy screening) 30% coinsurance (all other Medicare-covered eye exams)
Routine eye exam (Refraction)	In-Network \$0 copay * Out-of-Network 40% coinsurance 1 exam(s) every year	In-Network \$0 copay * Out-of-Network 40% coinsurance 1 exam(s) every year
Glaucoma screening	In-Network \$0 copay for each Medicare-covered service. Out-of-Network 20% coinsurance for each Medicare-covered service	In-Network \$0 copay for each Medicare-covered service. Out-of-Network 30% coinsurance for each Medicare-covered service

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Eyewear Medicare Covered	In-Network \$0 copay * Out-of-Network 20% coinsurance	In-Network \$0 copay * Out-of-Network 30% coinsurance
Routine eyewear Contact lenses/Eyeglasses (lenses and frames)/Eyeglass frames	In-Network \$0 copay * Out-of-Network 40% coinsurance	In-Network \$0 copay * Out-of-Network 40% coinsurance
Eyewear allowance	Up to a \$100 combined allowance towards contacts and glasses (lenses and/or frames) every year.	Up to a \$200 combined allowance towards contacts and glasses (lenses and/or frames) every year.

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Mental Health Services		
Inpatient visit	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$405 copay per day for days 1 through 5 • \$0 copay per day for days 6 through 90 <p>*</p> <p>Out-of-Network Days 1-90:</p> <ul style="list-style-type: none"> • 40% coinsurance for each Medicare-covered hospital stay. 	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$265 copay per day for days 1 through 7 • \$0 copay per day for days 8 through 90 <p>*</p> <p>Out-of-Network Days 1-90:</p> <ul style="list-style-type: none"> • 30% coinsurance for each Medicare-covered hospital stay.
Outpatient individual therapy visit	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>
Outpatient group therapy visit	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Skilled nursing facility (SNF)	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$0 copay per day for days 1 through 20 • \$214 copay per day for days 21 through 60 • \$0 copay per day for days 61 through 100 <p>*</p> <p>Out-of-Network Days 1-100: 30% coinsurance per stay</p>	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$0 copay per day for days 1 through 20 • \$214 copay per day for days 21 through 50 • \$0 copay per day for days 51 through 100 <p>*</p> <p>Out-of-Network Days 1-100: 30% coinsurance per stay</p>
<p>Therapy and Rehabilitation Services</p> <p>Physical Therapy</p>	<p>In-Network \$30 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>
Outpatient rehabilitation services provided by an occupational therapist	<p>In-Network \$30 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>
Pulmonary rehabilitation services	<p>In-Network \$25 copay</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$30 copay</p> <p>Out-of-Network 30% coinsurance</p>

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Ambulance Ground Ambulance	In-Network \$325 copay * Out-of-Network \$325 copay	In-Network \$350 copay * Out-of-Network \$350 copay
Air Ambulance	In-Network \$325 copay * Out-of-Network \$325 copay	In-Network \$350 copay * Out-of-Network \$350 copay
Transportation Services	In-Network <u>Not covered</u> Out-of-Network <u>Not covered</u>	In-Network <u>Not covered</u> Out-of-Network <u>Not covered</u>
Medicare Part B Drugs Chemotherapy Drugs and Other Part B Drugs	In-Network 20% coinsurance * Out-of-Network 20% coinsurance Certain Part B rebatable drugs may be subject to a lower coinsurance than the amount shown above. The list of Part B rebatable drugs that are subject to a lower coinsurance is published by the Centers for Medicare & Medicaid Services (CMS) and may change quarterly.	In-Network 20% coinsurance * Out-of-Network 30% coinsurance Certain Part B rebatable drugs may be subject to a lower coinsurance than the amount shown above. The list of Part B rebatable drugs that are subject to a lower coinsurance is published by the Centers for Medicare & Medicaid Services (CMS) and may change quarterly.

Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Insulin	<p>In-Network \$35 copay (maximum per month) *</p> <p>Out-of-Network \$35 copay (maximum per month)</p>	<p>In-Network \$35 copay (maximum per month) *</p> <p>Out-of-Network \$35 copay (maximum per month)</p>
Allergy Antigen	<p>In-Network 0% coinsurance *</p> <p>Out-of-Network 0% coinsurance</p>	<p>In-Network 0% coinsurance *</p> <p>Out-of-Network 0% coinsurance</p>

Part D Prescription Drug Coverage	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011		
Stage 1: Yearly Deductible Stage				
Deductible	\$420 for Part D prescription drugs (this applies to drugs on Tier 3 (Preferred Brand Drugs), Tier 4 (Non-Preferred Drugs), Tier 5 (Specialty Tier)). For all other covered drugs, you will not have to pay any deductible and will start receiving coverage immediately. The deductible doesn't apply to covered insulin products and most adult Part D vaccines including shingles, tetanus, and travel vaccines.	\$420 for Part D prescription drugs (this applies to drugs on Tier 3 (Preferred Brand Drugs), Tier 4 (Non-Preferred Drugs), Tier 5 (Specialty Tier)). For all other covered drugs, you will not have to pay any deductible and will start receiving coverage immediately. The deductible doesn't apply to covered insulin products and most adult Part D vaccines including shingles, tetanus, and travel vaccines.		
Stage 2: Initial Coverage Stage (after you pay your deductible, if applicable)				
You stay in the Initial Coverage Stage until your total out-of-pocket costs reach \$2,000. You then move on to the Catastrophic Coverage Stage.				
<p>Important Message About What You Pay for Vaccines: Our plan covers most Part D vaccines at no cost to you, even if you have not paid your deductible (if your plan has a deductible).</p>				
<p>Important Message About What You Pay for Insulin: You won't pay more than \$35 for up to a one-month supply, \$70 for up to a two-month supply or \$105 for up to a three-month supply of each covered insulin product regardless of the cost-sharing tier, even if you have not paid your deductible (if your plan has a deductible).</p>				
Retail cost-sharing (30-day/Up to a 100-day supply)				
	Preferred	Standard	Preferred	Standard
Tier 1 (Preferred Generic Drugs) includes preferred generic drugs and may include some brand drugs.	\$0 / \$0 copay	\$5 / \$15 copay	\$0 / \$0 copay	\$5 / \$15 copay

Part D Prescription Drug Coverage	Wellcare Low Premium Open (PPO) H5439, Plan 019		Wellcare Premium Ultra Open (PPO) H5439, Plan 011	
	Preferred	Standard	Preferred	Standard
Tier 2 (Generic Drugs) includes generic drugs and may include some brand drugs	\$0 / \$0 copay	\$10 / \$30 copay	\$0 / \$0 copay	\$10 / \$30 copay
Tier 3 (Preferred Brand Drugs) includes preferred brand drugs and may include some generic drugs.	25% / 25% coinsurance			
Tier 4 (Non-Preferred Drugs) includes non-preferred brand and non-preferred generic drugs.	39% / 39% coinsurance	39% / 39% coinsurance	44% / 44% coinsurance	44% / 44% coinsurance
Tier 5 (Specialty Tier) includes high cost brand and generic drugs. Drugs in this tier are not eligible for exceptions for payment at a lower tier.	28% coinsurance / <u>Not Available</u> Limited to 30 day supply	28% coinsurance / <u>Not Available</u> Limited to 30 day supply	28% coinsurance / <u>Not Available</u> Limited to 30 day supply	28% coinsurance / <u>Not Available</u> Limited to 30 day supply

Part D Prescription Drug Coverage	Wellcare Low Premium Open (PPO) H5439, Plan 019		Wellcare Premium Ultra Open (PPO) H5439, Plan 011	
	Preferred	Standard	Preferred	Standard
Tier 6 (Select Care Drugs) includes some generic and brand drugs commonly used to treat specific chronic conditions or to prevent disease (vaccines)	\$0/\$0 copay	\$0/\$0 copay	\$0 / \$0 copay	\$0 / \$0 copay

Part D Prescription Drug Coverage	Wellcare Low Premium Open (PPO) H5439, Plan 019		Wellcare Premium Ultra Open (PPO) H5439, Plan 011	
Stage 2: Initial Coverage Stage (after you pay your deductible, if applicable) (Continued)				
Mail-order cost-sharing (30-day/Up to a 100-day supply)				
	Preferred	Standard	Preferred	Standard
Tier 1 (Preferred Generic Drugs) includes preferred generic drugs and may include some brand drugs.	\$0 / \$0 copay	\$5 / \$15 copay	\$0 / \$0 copay	\$5 / \$15 copay
Tier 2 (Generic Drugs) includes generic drugs and may include some brand drugs	\$0 / \$0 copay	\$10 / \$30 copay	\$0 / \$0 copay	\$10 / \$30 copay
Tier 3 (Preferred Brand Drugs) includes preferred brand drugs and may include some generic drugs.	25% / 25% coinsurance	25% / 25% coinsurance	25% / 25% coinsurance	25% / 25% coinsurance
Tier 4 (Non-Preferred Drugs) includes non-preferred brand and non-preferred generic drugs.	39% / 39% coinsurance	39% / 39% coinsurance	44% / 44% coinsurance	44% / 44% coinsurance

Part D Prescription Drug Coverage	Wellcare Low Premium Open (PPO) H5439, Plan 019		Wellcare Premium Ultra Open (PPO) H5439, Plan 011	
	Preferred	Standard	Preferred	Standard
<p>Tier 5 (Specialty Tier) includes high cost brand and generic drugs. Drugs in this tier are not eligible for exceptions for payment at a lower tier.</p>	<p>28% coinsurance / <u>Not Available</u></p> <p>Limited to 30 day supply</p>	<p>28% coinsurance / <u>Not Available</u></p> <p>Limited to 30 day supply</p>	<p>28% coinsurance / <u>Not Available</u></p> <p>Limited to 30 day supply</p>	<p>28% coinsurance / <u>Not Available</u></p> <p>Limited to 30 day supply</p>
<p>Tier 6 (Select Care Drugs) includes some generic and brand drugs commonly used to treat specific chronic conditions or to prevent disease (vaccines)</p>	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay	\$0 / \$0 copay
<p>Stage 3: Catastrophic Coverage Stage</p>				
	<p>You enter this stage after your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000.</p> <p>Once you are in the Catastrophic Coverage Stage, you will stay in this payment stage until the end of the calendar year. During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.</p>		<p>You enter this stage after your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$2,000.</p> <p>Once you are in the Catastrophic Coverage Stage, you will stay in this payment stage until the end of the calendar year. During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.</p>	

Generic drugs may be covered on tiers other than Tier 1 and Tier 2. Please check the plan’s Formulary to validate the specific tier on which your drugs are covered.

Cost-sharing may differ based on point-of-service (mail-order, retail, Long Term Care (LTC)), home infusion, whether the pharmacy is in our preferred or standard network, or whether the prescription is a short-term (30-day supply) or long-term (100-day supply).

Excluded Drugs:

Wellcare Low Premium Open (PPO) and Wellcare Premium Ultra Open (PPO) include enhanced drug coverage of certain excluded drugs, such as Tier 1 folic acid, vitamin B12, vitamin D2, generic-only sildenafil and vardenafil. Generic sildenafil and vardenafil have a quantity limit of six pills every 30 days.

Because these drugs are excluded from Part D coverage under Medicare, they are not covered by "Extra Help". Also, the amount you pay when you fill a prescription for these drugs does not count toward qualifying you for the Catastrophic Coverage Stage.

Please see your Formulary and Evidence of Coverage for details regarding this drug coverage.

Medicare Prescription Payment Plan

The Medicare Prescription Payment Plan is a new payment option that works with your current drug coverage, and it can help you manage your drug costs by spreading them across monthly payments that vary throughout the year (January – December).

To learn more about this payment option, please contact us at 1-833-750-9969. (TTY only, call 1-800-716-3231.) We are available for phone calls 24 hours a day, 7 days a week, 365 days a year or visit [wellcare.healthnetoregon.com/MPPP](https://www.wellcare.healthnetoregon.com/MPPP).

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
<p>Note: Services with an asterisk (*) may require prior authorization. Services with a square (■) means a referral may be required.</p>		
<p>Chiropractic Services</p> <p>Medicare-covered</p>	<p>In-Network \$15 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$20 copay *</p> <p>Out-of-Network 30% coinsurance</p>
<p>Routine chiropractic services</p>	<p>In-Network <u>Not</u> covered</p> <p>Out-of-Network <u>Not</u> covered</p>	<p>In-Network \$20 copay *</p> <p>Out-of-Network 30% coinsurance</p> <p>24 visit(s) every year</p>
<p>Acupuncture</p> <p>Medicare-covered</p>	<p>In-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. \$15 copay for Medicare-covered Acupuncture received in a Chiropractor office. \$30 copay for Medicare-covered Acupuncture received in a Specialist office. *</p>	<p>In-Network \$0 copay for Medicare-covered Acupuncture received in a PCP office. \$20 copay for Medicare-covered Acupuncture received in a Chiropractor office. \$25 copay for Medicare-covered Acupuncture received in a Specialist office. *</p>

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
	<p>Out-of-Network \$30 copay for Medicare-covered Acupuncture received in a PCP office. 20% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office \$60 copay for Medicare-covered Acupuncture received in a Specialist office.</p>	<p>Out-of-Network 30% coinsurance for Medicare-covered Acupuncture received in a PCP office 30% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office 30% coinsurance for Medicare-covered Acupuncture received in a Specialist office</p>
Routine acupuncture services	<p>In-Network <u>Not</u> covered</p> <p>Out-of-Network <u>Not</u> covered</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 30% coinsurance</p> <p>Limited to 24 visit(s) every year</p>
<p>Podiatry Services (Foot Care) Medicare Covered</p>	<p>In-Network \$30 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
<p>Virtual Visits</p>	<p>\$0 copay for virtual visit services performed through Teladoc.</p> <p>Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors via Teladoc to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more.</p> <p>A virtual visit (also known as a telehealth consult) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, or to schedule an appointment, call Teladoc at 1-800-835-2362 (TTY: 711) 24 hours a day, 7 days a week.</p> <p>What you should know: The \$0 copay above only applies when services are received from Teladoc. If you receive telemedicine services from a network provider and not the virtual visit vendor, you will pay the cost shares listed for those providers, as outlined within the Evidence of Coverage (e.g., if you receive telehealth services from your PCP, you will pay the PCP cost share).</p> <p>*</p>	

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Social Support Platform	<p>Our plan provides an online social support platform to support your overall well-being. You have access to community, therapeutic activities, and plan-sponsored resources to help manage stress and anxiety. The Twill platform makes it easy for you to join and stay involved to maintain a healthy behavioral health journey. It is available online 24/7, so you can use it whenever you want.</p> <p>For more information on how to access the platform please see your Evidence of Coverage.</p> <p>\$0 copay</p>	<p>Our plan provides an online social support platform to support your overall well-being. You have access to community, therapeutic activities, and plan-sponsored resources to help manage stress and anxiety. The Twill platform makes it easy for you to join and stay involved to maintain a healthy behavioral health journey. It is available online 24/7, so you can use it whenever you want.</p> <p>For more information on how to access the platform please see your Evidence of Coverage.</p> <p>\$0 copay</p>
Home health agency care	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 30% coinsurance</p>

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Medical Equipment/Supplies Durable Medical Equipment (DME)	In-Network 20% coinsurance * Out-of-Network 20% coinsurance	In-Network 20% coinsurance * Out-of-Network 30% coinsurance
Prosthetics	In-Network 20% coinsurance * Out-of-Network 20% coinsurance	In-Network 20% coinsurance * Out-of-Network 30% coinsurance
Diabetic Supplies	In-Network \$0 copay * Out-of-Network \$0 copay For more information, limitations and exclusions, please see your Evidence of Coverage.	In-Network \$0 copay * Out-of-Network 30% coinsurance For more information, limitations and exclusions, please see your Evidence of Coverage.
Diabetic therapeutic shoes or inserts	In-Network 20% coinsurance * Out-of-Network 20% coinsurance	In-Network 20% coinsurance * Out-of-Network 30% coinsurance

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Opioid treatment program services	<p>In-Network \$30 copay *</p> <p>Out-of-Network \$60 copay</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 30% coinsurance</p>
<p>Health and Wellness Education Programs</p> <p>Fitness</p>	<p>For a detailed list of wellness education program benefits offered, please refer to the Evidence of Coverage.</p> <p>\$0 copay</p> <p>What you should know:</p> <p>To help support an active and healthy lifestyle, your plan provides a fitness program that offers access to fitness locations nationwide.</p> <p>Members have access to in-person fitness centers, available on-demand exercise programs, 1:1 Well-Being Coaching, Well-Being Club, and a variety of Home Fitness Kits (including a wearable fitness tracker).</p>	<p>For a detailed list of wellness education program benefits offered, please refer to the Evidence of Coverage.</p> <p>\$0 copay</p> <p>What you should know:</p> <p>To help support an active and healthy lifestyle, your plan provides a fitness program that offers access to fitness locations nationwide.</p> <p>Members have access to in-person fitness centers, available on-demand exercise programs, 1:1 Well-Being Coaching, Well-Being Club, and a variety of Home Fitness Kits (including a wearable fitness tracker).</p>
24-Hour Nurse Advice Line	\$0 copay	\$0 copay

Additional Benefits

	Wellcare Low Premium Open (PPO) H5439, Plan 019	Wellcare Premium Ultra Open (PPO) H5439, Plan 011
Annual Routine Physical Exam	<p>In-Network \$0 copay</p> <p>Out-of-Network \$0 copay</p> <p>What you should know: The exam includes a detailed medical/family history and recommendations for preventive screenings/care.</p>	<p>In-Network \$0 copay</p> <p>Out-of-Network \$0 copay</p> <p>What you should know: The exam includes a detailed medical/family history and recommendations for preventive screenings/care.</p>
My Wellcare Rewards	<p>With My Wellcare Rewards, you earn points for completing eligible healthy activities.</p> <p>Points can be redeemed for gift cards, up to \$75 per year, from your favorite stores like Walmart®, and more. You can start earning points just by registering. Some qualifying healthy actions include:</p> <ul style="list-style-type: none"> • Completing the Health Risk Assessment • Connecting a fitness device • Annual wellness visits • Annual flu vaccines • Cancer screenings • A1C testing <p>Gift card restrictions may apply.</p>	<p>With My Wellcare Rewards, you earn points for completing eligible healthy activities.</p> <p>Points can be redeemed for gift cards, up to \$75 per year, from your favorite stores like Walmart®, and more. You can start earning points just by registering. Some qualifying healthy actions include:</p> <ul style="list-style-type: none"> • Completing the Health Risk Assessment • Connecting a fitness device • Annual wellness visits • Annual flu vaccines • Cancer screenings • A1C testing <p>Gift card restrictions may apply.</p>

Multi-Language Insert
Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at **1-844-428-2224 (TTY: 711)**. Someone who speaks English/Language can help you. This is a free service.

Spanish: Contamos con los servicios de interpretación gratuitos para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para solicitar un intérprete, llámenos al **1-844-428-2224 (TTY: 711)**. Alguien que hable español puede ayudarlo. Este es un servicio gratuito.

Chinese (Mandarin): 我们提供免费的口译服务，可解答您对我们的健康或药物计划的有关疑问。如需译员，请拨打 **1-844-428-2224 (TTY: 711)**。您将获得中文普通话口译员的帮助。这是一项免费服务。

Chinese (Cantonese): 我們提供免費的口譯服務，可解答您對我們的健康或藥物計劃可能有的任何疑問。如需口譯員服務，請致電 **1-844-428-2224 (TTY: 711)**。會說廣東話的人員可以幫助您。此為免費服務。

Tagalog: May mga libre kaming serbisyo ng interpreter para sagutin ang anumang posible ninyong tanong tungkol sa aming planong pangkalusugan o plano sa gamot. Para kumuha ng interpreter, tawagan lang kami sa **1-844-428-2224 (TTY: 711)**. May makakatulong sa inyo na nagsasalita ng Tagalog. Isa itong libreng serbisyo.

French: Nous mettons à votre disposition des services d'interprétation gratuits pour répondre à toutes vos questions sur notre régime de santé ou de médicaments. Pour obtenir les services d'un interprète, appelez-nous au **1-844-428-2224 (TTY: 711)**. Un interlocuteur francophone pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời bất kỳ câu hỏi nào của quý vị về chương trình sức khỏe hoặc chương trình thuốc của chúng tôi. Để nhận thông dịch viên, chỉ cần gọi cho chúng tôi theo số **1-844-428-2224 (TTY: 711)**. Một nhân viên nói tiếng Việt có thể giúp quý vị. Dịch vụ này được miễn phí.

German: Wir bieten Ihnen einen kostenlosen Dolmetschservice, wenn Sie Fragen zu unseren Gesundheits- oder Medikamentenplänen haben. Wenn Sie einen Dolmetscher brauchen, rufen Sie uns unter folgender Telefonnummer an: **1-844-428-2224 (TTY: 711)**. Ein deutschsprachiger Mitarbeiter wird Ihnen behilflich sein. Dieser Service ist kostenlos.

Korean: 당사의 건강 또는 의약품 플랜과 관련해서 물어볼 수 있는 모든 질문에 답변하기 위한 무료 통역 서비스가 있습니다. 통역사가 필요한 경우, **1-844-428-2224(TTY: 711)**번으로 당사에 연락해 주십시오. 한국어를 구사하는 통역사가 도움을 드릴 수 있습니다. 통역 서비스는 무료로 제공됩니다.

Russian: Если у вас возникли какие-либо вопросы о нашем плане медицинского страхования или плане с покрытием лекарственных препаратов, вам доступны бесплатные услуги переводчика. Если вам нужен переводчик, просто позвоните нам по номеру **1-844-428-2224 (TTY: 711)**. Вам окажет помощь сотрудник, говорящий на русском языке. Данная услуга бесплатна.

Arabic: نوّفر خدمات ترجمة فورية مجانية للإجابة على أي أسئلة قد تكون لديك حول خطة الصحة أو الدواء الخاصة بنا. للحصول على مترجم فوري، ما عليك سوى الاتصال بنا على الرقم **1-844-428-2224 (TTY: 711)**. يمكن أن يساعدك شخص يتحدث العربية. وتتوفر هذه الخدمة بشكل مجاني.

Hindi: हमारे स्वास्थ्य या ड्रग प्लान के बारे में आपके किसी भी प्रश्न का उत्तर देने के लिए, हम मुफ्त में दुभाषिया सेवाएं देते हैं। दुभाषिया सेवा पाने के लिए, बस हमें 1-844-428-2224 (TTY: 711) पर कॉल करें। हिंदी बोलने वाला/वाली कोई सहायक आपकी मदद कर सकता/सकती है। यह एक निःशुल्क सेवा है।

Italian: Sono disponibili servizi di interpretariato gratuiti per rispondere a qualsiasi domanda possa avere in merito al nostro piano farmacologico o sanitario. Per usufruire di un interprete, è sufficiente contattare il 1-844-428-2224 (TTY: 711). Qualcuno la assisterà in lingua italiana. È un servizio gratuito.

Portuguese: Temos serviços de intérprete gratuitos para responder a quaisquer dúvidas que possa ter sobre o nosso plano de saúde ou medicação. Para obter um intérprete, contacte nos através do número 1-844-428-2224 (TTY: 711). Um falante de português poderá ajudá-lo. Este serviço é gratuito.

French Creole: Nou gen sèvis entèprèt gratis pou reponn nenpòt kesyon ou ka genyen sou plan sante oswa plan medikaman nou an. Pou jwenn yon entèprèt, annik rele nou nan 1-844-428-2224 (TTY: 711). Yon moun ki pale Kreyol Ayisyen ka ede w. Se yon sèvis ki gratis.

Polish: Oferujemy bezpłatną usługę tłumaczenia ustnego, która pomoże Państwu uzyskać odpowiedzi na ewentualne pytania dotyczące naszego planu leczenia lub planu refundacji leków. Aby skorzystać z usługi tłumaczenia ustnego, wystarczy zadzwonić pod numer 1-844-428-2224 (TTY: 711). Zapewni to Państwu pomoc osoby mówiącej po polsku. Usługa ta jest bezpłatna.

Japanese: 弊社の健康や薬剤計画についてご質問がある場合は、無料の通訳サービスをご利用いただけます。通訳を利用するには、1-844-428-2224 (TTY: 711) にお電話ください。日本語の通訳担当者が対応します。これは無料のサービスです。

Bengali: আমাদের স্বাস্থ্য বা ড্রাগ বিষয়ক পরিকল্পনা সম্পর্কে আপনার সম্ভাব্য যে কোন প্রশ্নের উত্তর দেওয়ার জন্য আমাদের কাছে বিনামূল্যে ইন্টারপ্রেটার পরিষেবা রয়েছে। একজন ইন্টারপ্রেটার পেতে, খালি আমাদের 1-844-428-2224 (TTY: 711) নম্বরে কল করুন। বাংলা বলতে পারে এমন কেউ আপনাকে সাহায্য করতে পারে। এই পরিষেবাটির জন্য কোনও খরচ নেই।

Nepali: हाम्रा स्वास्थ्य वा औषधिसम्बन्धी प्लानहरूको सम्बन्धमा तपाईंसँग हुन सक्ने जुनसुकै प्रश्नको जवाफ दिन हामीसँग निःशुल्क दोभासे सेवाहरू छन्। कुनै दोभासेको सेवा प्राप्त गर्न तपाईंले 1-844-428-2224 (TTY: 711) मा हामीलाई कल मात्र गरे पुग्छ। नेपाली भाषा बोल्ने कुनै व्यक्तिले तपाईंलाई मद्दत गर्नुहुने छ। यो एक निःशुल्क सेवा हो।

Swahili: Tuna huduma za mkalimani zisizolipiwa wa kujibu maswali yoyote ambayo unaweza kuwa nayo kuhusu mpango wetu wa afya au dawa. Ili kupata mkalimani, tupigie tu simu kupitia 1-844-428-2224 (TTY: 711). Mtu anayezungumza Kiswahili anaweza kukusaidia. Huduma hii ni ya bila malipo.

Tamil: எங்கள் உடல்நலம் அல்லது மருந்துத் திட்டம் பற்றி உங்களுக்கு ஏதேனும் கேள்விகள் இருந்தால் பதிலளிப்பதற்காக இலவச மொழிபெயர்ப்பாளர் சேவைகளை வழங்குகிறோம். ஒரு மொழிபெயர்ப்பாளரை அணுக, 1-844-428-2224 (TTY: 711) என்ற எண்ணில் எங்களை அழைக்கவும். தமிழ் பேசத் தெரிந்த ஒருவர் உங்களுக்கு உதவுவார். இது ஒரு இலவச சேவையாகும்.

Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-800-225-8017 (TTY: 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Understanding the Benefits

- ❑ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit www.wellcare.com/healthnetor or call 1-800-225-8017 (TTY: 711) to view a copy of the EOC. Hours are Monday - Sunday, 8 am - 8 pm (all time zones).
- ❑ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- ❑ Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- ❑ Review the formulary to make sure your drugs are covered.

Understanding Important Rules

- ❑ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ❑ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2026.
- ❑ **Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use. If you have a Marketplace plan, you will need to contact the Marketplace to cancel the plan. If you do not cancel your Marketplace plan, you may be paying for coverage you cannot use and there may be penalties on your next year's tax return.
- ❑ Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Washington residents: Health Net Life Insurance Company is contracted with Medicare for PPO plans. Wellcare by Health Net is issued by Health Net Life Insurance Company.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

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Contact Us

For more information, please contact us:



By phone

Toll-free at 1-800-225-8017 (TTY: 711). Your call may be answered by a licensed agent.



Hours of Operation

Monday - Sunday, 8 am - 8 pm (all time zones)



Online

www.wellcare.com/healthnetor