

2024 Wellcare Medicare Advantage Plan Information

Thank you for your interest in applying for the Wellcare Medicare Advantage plan. Below are links to the items which are part of the Enrollment Packet you would receive if we were to mail it to you. Please take note and make sure to review the information. Wellcare will send out an outbound enrollment verification letter by mail within 15 calendar days from receipt of the enrollment request.

Enrollment Packet – click links below to view the information

Star Rating: [HMO](#) / [PPO](#)

Online Application

Benefits: [Premium Ultra Open \(PPO\)](#) / [Patriot No Premium Open \(PPO\)](#) / [No Premium Open PPO](#) / [Assist & No Premium Open HMO](#) / [Giveback, No Premium, Low Premium \(PPO\)](#)

[Providers](#)

[Formulary](#)

[Pharmacy Locator](#)

Initial Enrollment Period (IEP)

If you are new to Medicare, you can enroll during your Initial Enrollment Period (IEP); the three months before, the month of, and the three months after your Part B effective date. Once you have been enrolled in a Medicare Plan, you can only make changes during the Annual Enrollment Period (AEP). Please be aware of the AEP dates are now October 15th to December 7th. This will give you a January 1st effective date for your new plan.

Annual Enrollment Period (AEP)

Applications must be signed and dated on, or between October 15th and December 7th. ***If they are signed prior to October 15th they will be returned to you with a new application.*** If they are received after December 7th, you will not be able to change plans until the next AEP for January of the following year.

Special Enrollment Period (SEP)

There are a number of reasons for Special Enrollments; Loss of a job that provides benefits, death of a spouse who's plan provided benefits, moving to an area where your old plan is not available, etc...

Once you submit your application to us, we will review your application for completeness and accuracy before we submit it to the company. You may fax, upload, email or mail your application in to CDA Insurance:

CDA Insurance LLC
PO Box 26540
Eugene, Oregon 97402

Fax: 1.541.284.2994 or 888.632.5470
Secure File Upload: [Click here](#)
Email: cs@cda-insurance.com

If you should have any questions on the application, please call a licensed insurance agent at 1.800.884.2343 or 1.541.434.9613. Our website: <https://medicare-oregon.com/>

Y0062_MULTIPLAN_CDA INSURANCE Oregon 2024 (Pending)



2024 Summary of Benefits

Oregon

Wellcare Patriot No Premium Open (PPO)

H5439 | 010

We know how important it is to have a health plan you can count on.

This is a summary of health services covered by Wellcare Patriot No Premium Open (PPO) from January 1, 2024 to December 31, 2024.

This booklet will provide you with a summary of what we cover and the cost-sharing responsibilities. It does not list every service, limitation, or exclusion. A complete list of services can be found in the plan's Evidence of Coverage (EOC). You can find the Evidence of Coverage on our website at www.wellcare.com/healthnetOR. To request a copy, please call 1-844-917-0175 (TTY 711): Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Who can join?

To enroll in one of our plans, you must be entitled to Medicare Part A, be enrolled in Medicare Part B and live in our service area. Members must continue to pay their Medicare Part B premium if not otherwise paid for under Medicaid or by another third party. To be eligible, the beneficiary must also be a United States citizen or lawfully present in the United States.

Our service area includes these counties in Oregon: Benton, Clackamas, Douglas, Jackson, Josephine, Lane, Linn, Marion, Multnomah, Polk, Washington, and Yamhill.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Preferred Provider Organizations (PPOs) You'll enjoy the freedom and flexibility to access your health care where you want it and when you want it. You may seek care from any Medicare provider in the country who agrees to see you as a Medicare member, but you'll generally pay less when you use contracted providers in our network. Out-of-network providers may choose not to bill our plan and may ask you to pay for services up front. If this happens, you can fill out a claim form and submit it to us with a copy of the bill and any documentation you have about payments you have made. Out-of-network/non-contracted providers are under no obligation to treat Plan Members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. PPO plans do not require a prior authorization or referral for out-of-network services.

Our plans are for beneficiaries who receive creditable Part D coverage through a retiree plan, VA benefits, or other coverage.

Which doctors and hospitals can I use? Wellcare Patriot No Premium Open (PPO) has a network of doctors, hospitals, and other providers. You can save money by using our providers in the plan's network. With some plans, if you use providers that are not in our network, your share of the costs for covered services may be higher.

You can see our plan's provider directory on our website at www.wellcare.com/healthnetOR.

For more information, please call us at 1-844-917-0175 (TTY users should call 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones). Visit us at www.wellcare.com/healthnetOR.

We must provide information in a way that works for you (in languages other than English, in audio, in braille, in large print, or other alternate formats, etc.). Please call Member Services if you need plan information in another format.

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Monthly plan premium	\$0 You must continue to pay your Medicare Part B premium.
Deductible	\$125 deductible for select Part B services.
Maximum Out-of-Pocket Responsibility	\$3,500 in-network annually \$5,100 combined in and out-of-network annually This is the most you will pay in copays and coinsurance for Part A and B services for the year.
Inpatient Hospital coverage	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$200 copay per day for days 1 through 8 • \$0 copay per day for days 9 through 90 <p>*</p> <p>Out-of-Network Days 1-90: 20% coinsurance per admission</p>
Outpatient Hospital coverage Outpatient hospital services	<p>In-Network \$0 copay for diagnostic colonoscopy. \$225 copay for all other outpatient services. *</p> <p>Out-of-Network 20% coinsurance for surgical and non-surgical services (includes diagnostic colonoscopy)</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Outpatient hospital observation services	<p>In-Network \$135 copay for outpatient observation services when you enter observation status through an emergency room. \$225 copay for outpatient observation services when you enter observation status through an outpatient facility.</p> <p>Out-of-Network 20% coinsurance</p>
Ambulatory surgical center (ASC) services	<p>In-Network \$150 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Doctor Visits Primary Care Providers	<p>In-Network \$12 copay</p> <p>Out-of-Network 20% coinsurance</p>
Specialists	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Preventive Care (e.g., Annual Wellness visit, Bone mass measurement, Breast cancer screening (mammogram), Cardiovascular screenings, Cervical and vaginal cancer screening, Colorectal cancer screenings, Diabetes screenings, Hepatitis B Virus Screening, Prostate cancer screenings (PSA), Vaccines (including Flu shots, Hepatitis B shots, Pneumococcal shots, COVID shots))	<p>In-Network \$0 copay</p> <p>Out-of-Network \$0 copay</p>
Emergency care	\$135 copay Copay is waived if you are admitted to a hospital within 24 hours.
Worldwide emergency coverage	\$135 copay Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. There is no worldwide coverage for care outside of the emergency room or emergency hospital admission. The copay is not waived if admitted to the hospital for worldwide emergency services.
Urgently needed services	\$65 copay Copay is waived if you are admitted to a hospital within 24 hours.

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Worldwide urgent care coverage	<p>\$135 copay</p> <p>Worldwide emergency and worldwide urgently needed services are subject to a \$50,000 maximum plan coverage. The copay is not waived if admitted to the hospital for worldwide urgently needed services.</p>
Diagnostic Services/Labs/Imaging Lab services	<p>In-Network \$0 copay for all other labs. \$50 copay for genetic testing. *</p> <p>Out-of-Network 20% coinsurance</p>
Diagnostic tests and procedures	<p>In-Network \$0 copay for each Medicare-covered spirometry test and specified testing-related services. 20% coinsurance for all other Medicare-covered diagnostic procedures and tests. *</p> <p>Out-of-Network 20% coinsurance</p>
Outpatient X-rays	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p>

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Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Diagnostic radiology services (e.g. MRI, CAT Scan)	<p>In-Network \$0 copay for a diagnostic mammogram. \$225 copay for all other diagnostic radiology services received in an outpatient setting. \$125 copay for all other services received in all other locations. *</p> <p>Out-of-Network 20% coinsurance</p>
Therapeutic Radiology	<p>In-Network 20% coinsurance *</p> <p>Out-of-Network 20% coinsurance</p>
Hearing services Hearing Exam Medicare Covered	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Routine hearing exam	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>1 exam every year</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Hearing Aids	
Hearing Aid Fitting/Evaluation(s)	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>1 fitting(s) / evaluation(s) every year</p>
Hearing aid allowance	Up to a \$1,000 allowance per ear every year for hearing aids.
All types	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>Limited to 2 hearing aid(s) every year</p>
Additional Hearing Information	<p>What you should know Medicare covers diagnostic hearing and balance exams if your doctor or other health care provider orders these tests to see if you need medical treatment.</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Comprehensive services Diagnostic Services	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>
Restorative Services	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>
Endodontics/ Periodontics/ Extractions	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>
Non-routine services	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Prosthodontics, Other Oral/Maxillofacial Surgery, Other Services	<p>In-Network 40% coinsurance *</p> <p>Out-of-Network 70% coinsurance</p> <p>For more information, limitations and exclusions, please see your Evidence of Coverage. Additional dental limitations and exclusions apply.</p>
Additional Dental Information	<p>What you should know: This plan includes coverage of comprehensive services up to \$2,000 per plan year.</p>
<p>Vision Services Eye Exam Medicare Covered</p>	<p>In-Network \$0 copay (Medicare-covered diabetic retinopathy screening) \$25 copay (all other Medicare-covered eye exams) *</p> <p>Out-of-Network \$0 copay (Medicare-covered diabetic retinopathy screening) 20% coinsurance (all other Medicare-covered eye exams)</p>
Routine eye exam (Refraction)	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p> <p>1 exam every year</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Glaucoma screening	<p>In-Network \$0 copay for each Medicare-covered service.</p> <p>Out-of-Network 20% coinsurance for each Medicare-covered service</p>
Eyewear Medicare Covered	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Routine eyewear Contact lenses/Eyeglasses (lenses and frames)/Eyeglass frames	<p>In-Network \$0 copay *</p> <p>Out-of-Network 40% coinsurance</p>
Eyewear allowance	Up to a \$200 combined allowance towards contacts and glasses (lenses and/or frames) every year.

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Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Mental Health Services	
Inpatient visit	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$200 copay per day for days 1 through 8 • \$0 copay per day for days 9 through 90 <p>*</p> <p>Out-of-Network Days 1-90: 20% coinsurance per admission</p>
Outpatient individual therapy visit	<p>In-Network \$25 copay</p> <p>*</p> <p>Out-of-Network 20% coinsurance</p>
Outpatient group therapy visit	<p>In-Network \$25 copay</p> <p>*</p> <p>Out-of-Network 20% coinsurance</p>
Skilled nursing facility (SNF)	<p>In-Network For each admission, you pay:</p> <ul style="list-style-type: none"> • \$0 copay per day for days 1 through 20 • \$203 copay per day for days 21 through 40 • \$0 copay per day for days 41 through 100 <p>*</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
	<p>Out-of-Network Days 1-100: 20% coinsurance per admission</p>
<p>Therapy and Rehabilitation Services</p> <p>Physical Therapy</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>
<p>Outpatient rehabilitation services provided by an occupational therapist</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>
<p>Pulmonary rehabilitation services</p>	<p>In-Network \$20 copay</p> <p>Out-of-Network 20% coinsurance</p>

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Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Ambulance Ground Ambulance	<p>In-Network \$175 copay *</p> <p>Out-of-Network \$175 copay</p>
Air Ambulance	<p>In-Network \$175 copay *</p> <p>Out-of-Network \$175 copay</p>
Transportation Services	<p>In-Network <u>Not</u> covered</p> <p>Out-of-Network <u>Not</u> covered</p>
Medicare Part B Drugs	
Chemotherapy and Other Part B Drugs	<p>In-Network 20% coinsurance *</p> <p>Out-of-Network 20% coinsurance</p> <p>Certain Part B rebatable drugs may be subject to a lower coinsurance than the amount shown above. The list of Part B rebatable drugs that are subject to a lower coinsurance is published by the Centers for Medicare & Medicaid Services (CMS) and may change quarterly.</p>

Services with an asterisk () may require prior authorization.*

Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Insulin	<p>In-Network \$35 copay (maximum per month) *</p> <p>Out-of-Network \$35 copay (maximum per month)</p>
Allergy Antigen	<p>In-Network 0% coinsurance *</p> <p>Out-of-Network 0% coinsurance</p>

Services with an asterisk () may require prior authorization.*

Additional Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
<p>Chiropractic Services Medicare-covered</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p>
<p>Routine chiropractic services</p>	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p> <p>24 visit(s) every year</p>
<p>Acupuncture Medicare-covered</p>	<p>In-Network \$12 copay for Medicare-covered Acupuncture received in a PCP office. \$0 copay for Medicare-covered Acupuncture received in a Chiropractor office. \$25 copay for Medicare-covered Acupuncture received in a Specialist office. *</p> <p>Out-of-Network 20% coinsurance for Medicare-covered Acupuncture received in a PCP office 20% coinsurance for Medicare-covered Acupuncture received in a Chiropractor office 20% coinsurance for Medicare-covered Acupuncture received in a Specialist office</p>

Services with an asterisk () may require prior authorization.*

Additional Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Routine acupuncture services	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p> <p>Limited to 24 visit(s) every year.</p>
<p>Podiatry Services (Foot Care) Medicare Covered</p>	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Virtual Visits	<p>Our plan offers 24 hours per day, 7 days per week virtual visit access to board certified doctors via Teladoc to help address a wide variety of health concerns/questions. Covered services include general medical, behavioral health, dermatology, and more.</p> <p>A virtual visit (also known as a telehealth consult) is a visit with a doctor either over the phone or internet using a smart phone, tablet, or a computer. Certain types of visits may require internet and a camera-enabled device. For more information, or to schedule an appointment, call Teladoc at 1-800-835-2362 (TTY: 711) 24 hours a day, 7 days a week.</p>

Services with an asterisk () may require prior authorization.*

Additional Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Home health agency care	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Medical Equipment/Supplies Durable Medical Equipment (DME)	<p>In-Network 20% coinsurance *</p> <p>Out-of-Network 20% coinsurance</p>
Prosthetics	<p>In-Network 20% coinsurance *</p> <p>Out-of-Network 20% coinsurance</p>
Diabetic supplies	<p>In-Network \$0 copay *</p> <p>Out-of-Network 20% coinsurance</p> <p>For more information, limitations and exclusions, please see your Evidence of Coverage.</p>

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Additional Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Diabetic therapeutic shoes or inserts	<p>In-Network 20% coinsurance *</p> <p>Out-of-Network 20% coinsurance</p>
Opioid treatment program services	<p>In-Network \$25 copay *</p> <p>Out-of-Network 20% coinsurance</p>
Wellness Programs Fitness	<p>For a detailed list of wellness program benefits offered, please refer to the Evidence of Coverage. \$0 copay</p> <p>What you should know: This benefit covers an annual membership at a participating health club or fitness center. For members who do not live near a participating fitness center and/or prefer to exercise at home, members can choose from available exercise programs to be shipped to them at no cost. A fitness tracker may be selected as part of a home fitness kit.</p>
Additional sessions of smoking and tobacco cessation counseling	<p>In-Network \$0 copay</p> <p>Out-of-Network \$0 copay</p> <p>Limited to 5 visit(s) every year</p>

Services with an asterisk () may require prior authorization.*

Additional Benefits

Wellcare Patriot No Premium Open (PPO) H5439, Plan 010	
Annual Physical Exam	<p>In-Network \$0 copay</p> <p>Out-of-Network \$0 copay</p> <p>What you should know: The exam includes a detailed medical/family history and recommendations for preventive screenings/care.</p>
24-Hour Nurse Advice Line	\$0 copay

Services with an asterisk () may require prior authorization.*

Multi-Language Insert
Multi-language Interpreter Services

Form Approved
OMB# 0938-1421

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at the plan numbers on the following pages. Someone who speaks English/Language can help you. This is a free service.

Spanish: Contamos con los servicios gratuitos de un intérprete para responder las preguntas que tenga sobre nuestro plan de salud o de medicamentos. Para solicitar un intérprete, simplemente llámenos a los números del plan que figuran en las siguientes páginas. Alguien que habla español puede ayudarle. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的口译服务，可解答您对我们的健康或药物计划的有关疑问。如需译员，请拨打以下页面上的计划号码联系我们。您将获得讲汉语普通话的译员的帮助。这是一项免费服务。

Chinese Cantonese: 我們提供免費的口譯服務，可解答您對我們的健康或藥物計劃可能有的任何疑問。如需口譯員服務，請致電下頁的計劃電話號碼。會說廣東話的人員可以幫助您。此為免費服務。

Tagalog: May mga libre kaming serbisyo ng interpreter para sagutin ang anumang posible ninyong tanong tungkol sa aming planong pangkalusugan o plano sa gamot. Para kumuha ng interpreter, tawagan lang kami sa mga numero ng plano na nasa mga sumusunod na pahina. May makakatulong sa inyo na nagsasalita ng Tagalog. Isa itong lib्रेng serbisyo.

French: Nous proposons des services d'interprètes gratuits pour répondre à toutes vos questions sur notre régime de santé ou de médicaments. Pour obtenir les services d'un interprète, il suffit de nous appeler aux numéros figurant sur les pages suivantes. Quelqu'un parlant français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời bất kỳ câu hỏi nào về chương trình sức khỏe hoặc chương trình thuốc của chúng tôi. Để nhận thông dịch viên, chỉ cần gọi chúng tôi theo số điện thoại chương trình ở các trang sau. Một nhân viên nói tiếng Việt có thể giúp quý vị. Dịch vụ này được miễn phí.

German: Wir bieten Ihnen einen kostenlosen Dolmetschservice, wenn Sie Fragen zu unseren Gesundheits- oder Medikamentenplänen haben. Wenn Sie einen Dolmetscher brauchen, rufen Sie eine der Telefonnummern auf den folgenden Seiten an. Ein deutschsprachiger Mitarbeiter wird Ihnen behilflich sein. Dieser Service ist kostenlos.

Korean: 당사의 건강 또는 의약품 플랜과 관련하여 물어볼 수 있는 모든 질문에 답변하기 위한 무료 통역 서비스가 있습니다. 통역사가 필요한 경우 다음 페이지에 있는 플랜 번호로 연락해 주십시오. 한국어를 구사하는 통역사가 도움을 드릴 수 있습니다. 통역 서비스는 무료로 제공됩니다.

Russian: Если у вас возникли какие-либо вопросы о нашем плане медицинского страхования или плане с покрытием лекарственных препаратов, вам доступны бесплатные услуги переводчика. Если вам нужен переводчик, просто позвоните нам по номерам, представленным на следующих страницах. Вам окажет помощь сотрудник, говорящий на русском языке. Данная услуга бесплатна.

Arabic: نوَقِّر خدمات ترجمة فورية مجانية للإجابة على أي أسئلة قد تكون لديك حول خطة الصحة أو الدواء الخاصة بنا. للحصول على مترجم فوري، ما عليك سوى الاتصال بنا على أرقام الخطة التي تظهر في الصفحات التالية. يمكن أن يساعدك شخص يتحدث العربية. وتتوفر هذه الخدمة بشكل مجاني.

Hindi: हमारे स्वास्थ्य या ड्रग प्लान के बारे में आपके किसी भी सवाल का जवाब देने के लिए, हम मुफ्त में दुभाषिया सेवाएं देते हैं। दुभाषिया सेवा पाने के लिए, बस हमें अगले पेज पर दिए गए प्लान नंबर पर कॉल करें। हिन्दी में बात करने वाला सहायक आपकी मदद करेगा। यह एक निःशुल्क सेवा है।

Italian: Sono disponibili servizi di interpretariato gratuiti per rispondere a qualsiasi domanda possa avere in merito al nostro piano farmacologico o sanitario. Per usufruire di un interprete, è sufficiente contattare i numeri del piano riportati nelle pagine seguenti. Qualcuno la assisterà in lingua italiana. È un servizio gratuito.

Portuguese: Temos serviços de intérprete gratuitos para responder a quaisquer dúvidas que possa ter sobre o nosso plano de saúde ou medicação. Para obter um intérprete, contacte-nos através dos números do plano nas páginas seguintes. Um falante de português poderá ajudá-lo. Este serviço é gratuito.

French Creole: Nou gen sèvis entèprèt gratis pou reponn nenpòt kesyon ou ka genyen sou plan sante oswa plan medikaman nou an. Pou jwenn yon tradiktè nan bouch, annik rele nimewo yo pou plan an ki make sou paj ki annapre yo. Yon moun ki pale Kreyòl Ayisyen ka ede w. Se yon sèvis gratis.

Polish: Oferujemy bezpłatną usługę tłumaczenia ustnego, która pomoże Państwu uzyskać odpowiedzi na ewentualne pytania dotyczące naszego planu leczenia lub planu refundacji leków. Aby skorzystać z usługi tłumaczenia ustnego, wystarczy zadzwonić pod podany na kolejnych stronach numer odnoszący się do planu. Zapewni to Państwu pomoc osoby mówiącej po polsku. Usługa ta jest bezpłatna.

Japanese: 弊社の健康や薬剤計画についてご質問がある場合は、無料の通訳サービスをご利用いただけます。通訳を利用するには、次からのページに記載されている弊社の計画担当の電話番号にお問い合わせください。日本語の通訳担当者が対応します。これは無料のサービスです。

ALABAMA

HMO

1-800-977-7522 (TTY: 711)
wellcarecomplete.com

ARIZONA

HMO, HMO C-SNP

1-800-977-7522 (TTY: 711)
wellcare.com/allwellAZ

HMO D-SNP

1-844-796-6811 (TTY: 711)
wellcare.com/allwellAZ

ARKANSAS

HMO

1-800-977-7522 (TTY: 711)
wellcare.com/allwellAR

HMO D-SNP

1-844-796-6811 (TTY: 711)
wellcare.com/allwellAR

CALIFORNIA

HMO, HMO C-SNP, PPO

1-800-275-4737 (TTY: 711)
wellcare.com/healthnetCA

Wellcare CalViva Health Dual Align
(HMO D-SNP)

1-833-236-2366 (TTY: 711)
wellcare.com/healthnetCA

Wellcare Dual Liberty (HMO D-SNP)

1-800-431-9007
wellcare.com/healthnetCA

DELAWARE

HMO-POS

1-800-977-7522 (TTY: 711)
wellcare.com/DE

HMO-POS D-SNP

1-844-796-6811 (TTY: 711)
wellcare.com/DE

FLORIDA

HMO

1-800-977-7522 (TTY: 711)
wellcarecomplete.com

ILLINOIS

HMO

1-800-977-7522 (TTY: 711)
wellcarecomplete.com

INDIANA

Wellcare Assist (HMO), Wellcare Low
Premium Open (PPO), Wellcare No Premium
(HMO), Wellcare No Premium Open (PPO),
Wellcare Patriot Giveback Open (PPO)

1-800-977-7522 (TTY: 711)
wellcare.com/allwellIN

Wellcare Dual Access (HMO D-SNP),
Wellcare Dual Access Open (PPO D-SNP)

1-844-796-6811 (TTY: 711)
wellcare.com/allwellIN

Wellcare Complete No Premium (HMO),
Wellcare Complete No Premium Open (PPO)

1-800-977-7522 (TTY: 711)
wellcarecomplete.com

KANSAS

Wellcare Assist (HMO), Wellcare Giveback (HMO), Wellcare No Premium (HMO), Wellcare No Premium Open (PPO), Wellcare Patriot Giveback Open (PPO)

1-800-977-7522 (TTY: 711)

wellcare.com/allwellKS

Wellcare Dual Access (HMO D-SNP), Wellcare Dual Liberty (HMO D-SNP), Wellcare Dual Access Open (PPO D-SNP)

1-844-796-6811 (TTY: 711)

wellcare.com/allwellKS

Wellcare Complete - Giveback (HMO), Wellcare Complete No Premium (HMO), Wellcare Complete No Premium Open (PPO)

1-800-977-7522 (TTY: 711)

wellcarecomplete.com

MICHIGAN

HMO

1-800-977-7522 (TTY: 711)

wellcarecomplete.com

HMO D-SNP

1-844-796-6811 (TTY: 711)

wellcarecomplete.com

MISSOURI

HMO

1-800-977-7522 (TTY: 711)

wellcare.com/allwellMO

HMO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwellMO

NEBRASKA

HMO, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/NE

HMO D-SNP, PPO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/NE

NEVADA

HMO, HMO C-SNP, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/allwellNV

HMO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwellNV

NEW MEXICO

HMO, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/allwellNM

HMO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwellNM

NEW YORK

HMO, HMO-POS, HMO D-SNP

1-800-247-1447 (TTY: 711)

wellcare.com/fidelisNY

OHIO

HMO, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/allwelloH

HMO D-SNP, PPO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwelloH

OKLAHOMA

HMO, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/OK

HMO D-SNP, PPO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/OK

OREGON

HMO

1-844-582-5177 (TTY: 711)

wellcare.com/healthnetOR

HMO D-SNP

1-844-867-1156 (TTY: 711)

wellcare.com/trilliumOR

PENNSYLVANIA

HMO, PPO

1-800-977-7522 (TTY: 711)

wellcare.com/allwellPA

HMO D-SNP, PPO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwellPA

TEXAS

Wellcare Complement Assist (HMO),
Wellcare Giveback (HMO), Wellcare No
Premium (HMO), Wellcare Patriot No
Premium (HMO)

1-800-977-7522 (TTY: 711)

wellcare.com/allwellTX

Wellcare Dual Access Harmony
(HMO D-SNP), Wellcare Dual Liberty
Nurture (HMO D-SNP)

1-844-796-6811 (TTY: 711)

wellcare.com/allwellTX

Wellcare Complete - Giveback (HMO),
Wellcare Complete No Premium (HMO),
Wellcare Complete No Premium Open (PPO)

1-800-977-7522 (TTY: 711)

wellcarecomplete.com

WASHINGTON

PPO

1-844-582-5177 (TTY: 711)

www.wellcare.com/healthnetOR

WISCONSIN

HMO D-SNP

1-844-796-6811 (TTY: 711)

wellcare.com/allwellWI

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Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at 1-844-917-0175 (TTY: 711). Hours are Monday - Sunday, 8 am - 8 pm (all time zones).

Understanding the Benefits

- ❑ The Evidence of Coverage (EOC) provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit www.wellcare.com/healthnetOR or call 1-844-917-0175 (TTY: 711) to view a copy of the EOC. Hours are Monday - Sunday, 8 am - 8 pm (all time zones).
- ❑ Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

Understanding Important Rules

- ❑ In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ❑ Benefits, premiums and/or copayments/co-insurance may change on January 1, 2025.
- ❑ **Effect on Current Coverage.** If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
- ❑ **For PPO and PFFS plans:** Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher co-pay for services received by non-contracted providers.

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Contact Us

For more information, please contact us:



By phone

Toll-free at 1-844-917-0175 (TTY: 711). Your call may be answered by a licensed agent.



Hours of Operation

Monday - Sunday, 8 am - 8 pm (all time zones)



Online

www.wellcare.com/healthnetOR

Wellcare is the Medicare brand for Centene Corporation, an HMO, PPO, PFFS, PDP plan with a Medicare contract and is an approved Part D Sponsor. Our D-SNP plans have a contract with the state Medicaid program. Enrollment in our plans depends on contract renewal.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.